

BECKY W. SPRINGSTEAD

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Proven success directing strategic innovation, product development, training, and project management for high-growth organizations

VALUE-ADDED LEADERSHIP

- Strategic Planning
- Change Management
- Employee Engagement
- Performance Management

PROJECT MANAGMENT

- Stakeholder Communication
- Design & Analysis
- Database Management
- Risk & Opportunity Tracking

TRAINING & DEVELOPMENT

- Professional Development
 - Cross-Functional Direction
 - Curriculum Design
 - Consultation & Guidance
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CAREER EXPERIENCE

Project Manager | 2019 – Present

Businessolver

- Plan and manage concurrent multimillion-dollar projects aligning client business goals with technology solutions to improve employee and client outcomes,

Manager, Client Implementation Solutions; Senior Implementation Manager | 2013 – 2019

WageWorks, Inc.

- Provided managerial oversight to the implementation team responsible for more than 25 strategic partnerships with over 1200 new implementations in 2 years, resulting in a 96% client satisfaction rate.
- Generated a substantial increase in implementation efficiency by approximately 30% through the development of an online requirements gathering tool and automated workflows.

Senior Project Lead; Director of Client Services; Manager of Client Services | 2007 – 2013

PayFlex Systems USA, Inc. / Aetna Health Insurance

- Served as the project lead during the acquisition by Aetna; managed a team of analysts responsible for defining and coordinating all of the activities required to bring the new product offering to market.
- Orchestrated the successful transition of 460 clients from leading insurance broker in house FSA solutions to PayFlex within a four month time period,
- Effectively oversaw and maintained six quarterly product release cycles ensuring all business requirements were prioritized and finalized according to schedule.

Account Manager | 2005 – 2007

PharMerica Longterm Care Pharmacy

EDUCATIONAL BACKGROUND

Bachelor of Arts in Kinesiology & Business | University of Colorado, Boulder